Key points from Evaluation Exit Survey (n=17; 59% response rate)

See handout for more survey responses.

Relevance and/or Impact:

- **100%** “Putting what I learned into practice will improve student outcomes.”
- **97%** “Having done this course I can see areas where I can improve or learn more.”
- **94%** “The topics covered in the course are relevant for meeting my institution’s goals.”
- **88%** “I will be able to put what I learned into practice.”
- **87%** “I gained new knowledge, insight or skills that are related to my profession.”

Issues identified:
- “Too much content.”
- “Length of course.”
- “Catering for different learning needs of diverse group.”

Form, Delivery:

- **94%** “I was given opportunities to actively reflect on my practice.”
- **94%** “The instructor(s) showed a good knowledge of the subject matter.”
- **88%** “I was given opportunities to actively reflect on my understandings and knowledge.”
- **88%** “I think there would be benefit in spreading the course over more weeks.”
- **81%** “I was given the opportunity to share ideas with other participants.”

What we learned:

- Strong interest in a course of this nature (have people on a “wait list” for future offerings).
- Too much content (even though participants were able to choose what to focus on).
- Difficult to pitch the level of content given wide background of participants.
- Online study poses significant issues (lots of requests for extensions, etc).

Overall Experience (rating 1–5 in terms of value to you as a student support and development professional): Mean 3.8; Median 4; Mode 4.