RESPECT:
A Proactive and Data Based Approach to Community Values

Laura Burge, Student Experience Manager, Deakin Residential Services
Session Outline

- Rationale for Community Values
- Concept and Design
- Implementing and Embedding
- Measuring our Values
- Lessons Learned and Transferability
Deakin Residential Services

<table>
<thead>
<tr>
<th>Year</th>
<th>Bed Numbers</th>
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<tbody>
<tr>
<td>2011</td>
<td>1,732</td>
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<tr>
<td>2016</td>
<td>2,308</td>
</tr>
<tr>
<td>2017</td>
<td>2,718</td>
</tr>
<tr>
<td>2018</td>
<td>920</td>
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BED NUMBERS ACROSS ALL CAMPUSES
“...successful communities are those that share common values, so that all individuals, irrespective of background, feel that they have something in common with each other.”

Strike (1999)
Increased connectedness, inclusion and belonging

A feeling of ownership of learning and issues

A sense of commitment

Every individual has something of value to contribute

Cooper 2009; Foubert et al 1998; Posner et al 1985; Strike 1999
Personal Growth

Decreased Behavioural Issues

Lasting Legacy

Posner, Kouzes & Schmidt 1985
Proactive Approach

Shared Ownership

Public Articulation
RESPECT

Our community values.

RESPONSIVE
We are responsive and empathetic to the needs of individuals and cohorts, while being compassionate, inclusive and considerate of differences.

ENCOURAGING
We support and encourage those who strive towards academic goals, nurture those who stand up for what is right, encourage personal accountability and foster resilience.

SAFE AND SECURE
We are responsive to the needs of students living on campus, ensuring them a safe and secure living environment.

PROACTIVE
We proactively encourage collaboration, information sharing and knowledge transfer to enhance the student residential experience.

ENJOYABLE
We offer an enjoyable, enriching and positive environment with diverse activities to facilitate socialisation, promoting and encouraging student health and wellbeing.

CONNECTED
We foster community minded and engaged students by encouraging connectedness, contribution and a sense of belonging.

TOLERANT
We nurture tolerance by welcoming diversity and actively encouraging cultural sensitivity, awareness and empathy.

deakin.edu.au/residences
I've changed the way I act on Res to be more Proactive by encouraging people to work together.
WEEK 1: YOUR RESIDENTIAL SERVICES INDUCTION

Let's get started
Start building your residential network by meeting your residential team and other residents as well as finding out more about what support, events and activities you can look forward to in your new home away from home.

1.1 WELCOME TO YOUR NEW HOME  ARTICLE
1.2 ABOUT YOUR RESIDENTIAL SUPPORT TEAMS  ARTICLE
1.3 MEET YOUR RESIDENTIAL TEAM  ARTICLE
1.4 GET READY FOR THE YEAR AHEAD  ARTICLE

Rules, values and behaviour
Explore the basic rules, values and behavioural guidelines that will help make your residential experience a safe, happy and positive experience for you and your fellow residents.

1.5 OUR RESPECT VALUES  VIDEO (01:38)
1.6 ACCEPTABLE BEHAVIOUR  VIDEO (01:55)
1.7 CONSENT MATTERS  ARTICLE
In 2018...

- 90% felt Residential Leaders upheld RESPECT Values
- 90% felt that community upheld RESPECT Values
- 99% awareness of RESPECT Values
- 99% understood key rules & actively contribute to positive culture
- 97% felt safe & comfortable in new home
<table>
<thead>
<tr>
<th>Value</th>
<th>Max. Score</th>
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<tr>
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<tr>
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VINCENT WILSON
Chief Executive Officer

LAURA BURGE
Student Experience Manager